

White Bus Services (Routes 07, 13, 24, 28, 39 and 83)

These routes are operated as local bus services and are funded by the payment of individual fares or the purchase of bus passes by parents or the local authority.

Withdrawal of the Permit To Travel scheme.

For several years White Bus Services has operated a “permit to travel” system which allows students to travel to or from school if they have forgotten their bus pass or have no money for the fare. Students are expected to pay the fare or produce their pass at the earliest opportunity.

Unfortunately this system has become a matter of routine for some students - we often see the same ones turning up day after day without passes or money. During the last school year drivers issued nearly 1500 permits.

Frequently, on some routes, five or six permits are being issued every morning and afternoon which inevitably leads to delays and frustration for other passengers. Buses are often late getting to school.

In addition, an unacceptable amount of time is being spent in the office and by drivers and inspectors administering this system and trying to chase fares or get missing or lost bus passes replaced.

We regret, therefore, that this system will be discontinued with effect from September 2011 and unless students can present their bus pass or pay the fare for the journey they will no longer be allowed to board the bus.

We would ask parents and carers to ensure that their child has their bus pass on them or the money for the fare before they leave the house.

If a bus pass has been lost then, on notifying the company office, a temporary pass will be issued. This will normally be valid for seven days in order to allow time for the pass to be found. If the pass has not been found after that time a replacement must be purchased. Until the company has been notified and temporary pass has been issued the normal fare must be paid. No refunds will be made.